

# HARDY

THE

BUILDING DESIGN & CONSTRUCTION

GROUP

*...for Design, Construction, Maintenance & Operations*

May 14, 2008

Andrew Gause  
Powell Heating & Air Conditioning, Inc.  
2610 Dobbs Road  
St. Augustine, FL 32086  
904-794-2665

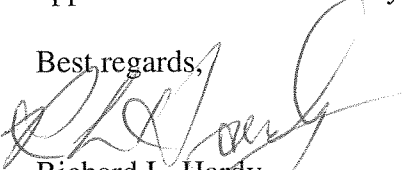
Dear Andrew,

As the Harbour Island Professional Building project draws to a close, I wanted to take the opportunity to thank you for your part in the completion of this building. The Hardy Group feels privileged to work with subcontractors that we know we can truly count on, and we're happy to include you and Powell Heating & Air Conditioning, Inc. on that list. A project like this cannot come together without teamwork, and I wanted to make sure that you were recognized for your first-rate contribution to this team effort.

I also want to recognize the job's Project Manager, Bill Bolan, and Superintendent, Terry Andreu, for a job very well done. As most of us realize, a job like this is rarely an "eight to five" endeavor, and they certainly put in long hours to make sure that everything went smoothly.

Again, my thanks for your workmanship and professionalism, and we look forward to opportunities to work with you again in the future.

Best regards,



Richard L. Hardy  
As President of The Hardy Group  
904-471-5800, ext. 24  
904-471-5820 (fax)

## Powell Heating & Air

**From:** Anne Wiegand [awiegand@mbaileygroup.com]  
**Sent:** Friday, August 28, 2009 3:39 PM  
**To:** info@powellac.com  
**Subject:** Thank you

I just wanted to take a few minutes of my time to thank everyone at Powell Heating & AC for all the professionalism, care and follow up taken by all the personnel I have come in contact with.

It is our policy here at the Bailey Group to try and go above and beyond the call of duty in our service to our clients and I know that your company has done exactly the same thing.

Thank you for everything, you have one very satisfied customer here and I am sure that will continue long into the future.

Thank you all  
Anne Wiegand

Anne Wiegand  
Administrative Assistant for The Bailey Group  
1200 Plantation Island Drive South, Suite 210  
St. Augustine, FL 32080-3115

Direct: 904-461-2103 Main:904-461-1800, Fax:904-461-1775

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# HARDY

THE

BUILDING DESIGN & CONSTRUCTION

GROUP

*...for Design, Construction, Maintenance & Operations*

June 5, 2008

Mr. Andrew Gause  
Powell Heating & Air Conditioning Inc.  
2610 Dobbs Road  
St. Augustine, FL 32086  
904-794-2665

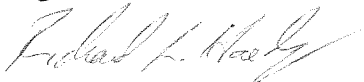
Dear Andrew,

As the Flagler Dormitories Renovation project draws to a close, I wanted to take the opportunity to thank you for your part in the completion of the project. Frequently, The Hardy Group is involved in "time is of the essence" projects, and this project in particular was extremely time sensitive. I am happy to report that both the owner and architect have been nothing but complimentary about the timeliness with which we've achieved our goals and the consistent momentum of the job. We feel privileged to work with subcontractors that we know we can truly count on, and we're happy to include you and Powell Heating & Air Conditioning Inc. on that list. A project like this requires teamwork, and I wanted to let you know that I appreciate your contribution to this team effort.

I also want to recognize the job's Project Manager, Bill Bolan, and Superintendent, Ray Ferris, for a job very well done. As most of us realize, a job like this is rarely an "eight to five" endeavor, and they, like you, put in long hours to make sure that everything went smoothly.

Again, my thanks for your workmanship and professionalism, and we look forward to opportunities to work with you again in the future.

Best regards,



Richard L. Hardy  
As President of The Hardy Group  
904-471-5800, ext. 24  
904-471-5820 (fax)